



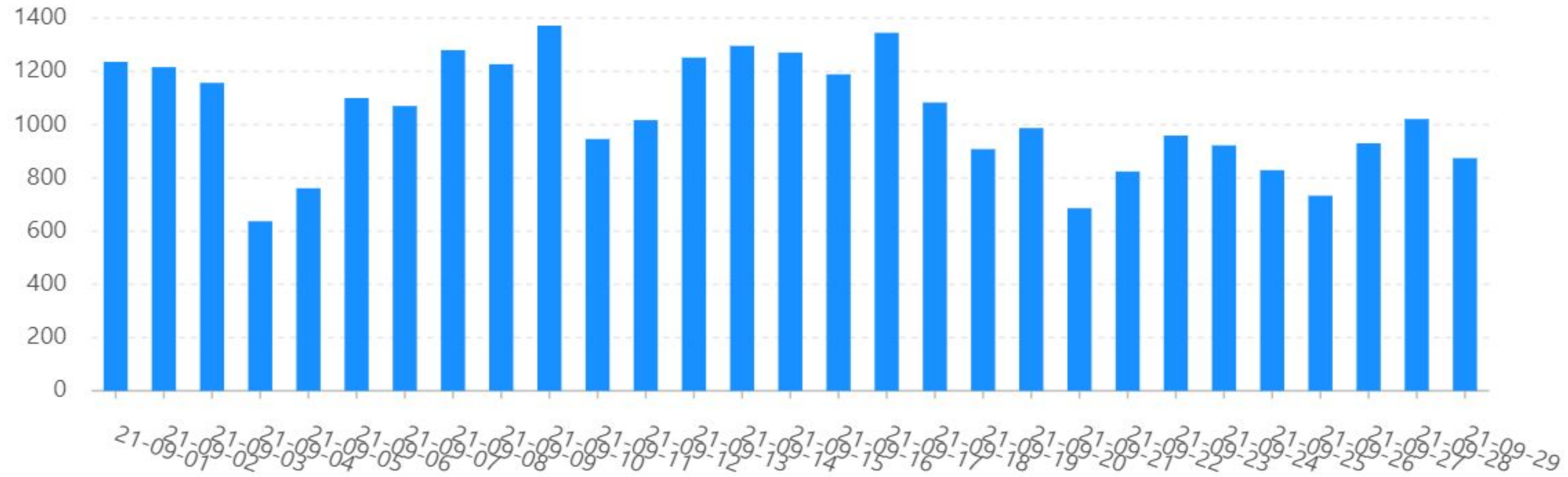
UIUC

September 2021 Review



# September Review of Ridership

Riding Trend



Total Rides (9/1-9/30)

Total Ebikes: 31,023

Average Rides/Day: 1,034

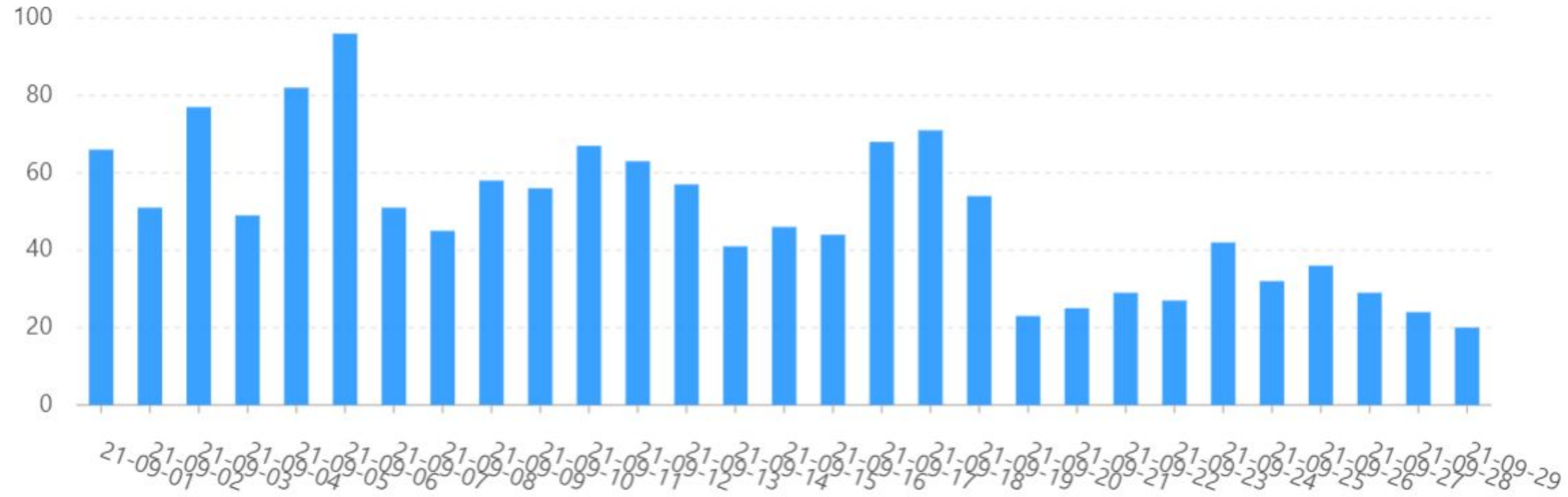
Rides/Day/Unit: 3

Average Fleet Size: 350



# September Review of Users

Customers Trend



Unique Customers: 2,523

New Riders: 1,145



# September Statistics 2021

Average Ride Length: .8 miles

Average Ride Time: 11 Minutes

Total Ride Minutes: 87,193

Total Miles: 6,476

Total Collisions reported: 0

Total Violations: 177

Total CS Tickets: 1,027

Timer started but bike remained  
locked: 484

Forgot to Lock: 45

Mechanical issue: 246

Private property: 37

App Based: 82

General Questions: 76

Payment Issues: 57

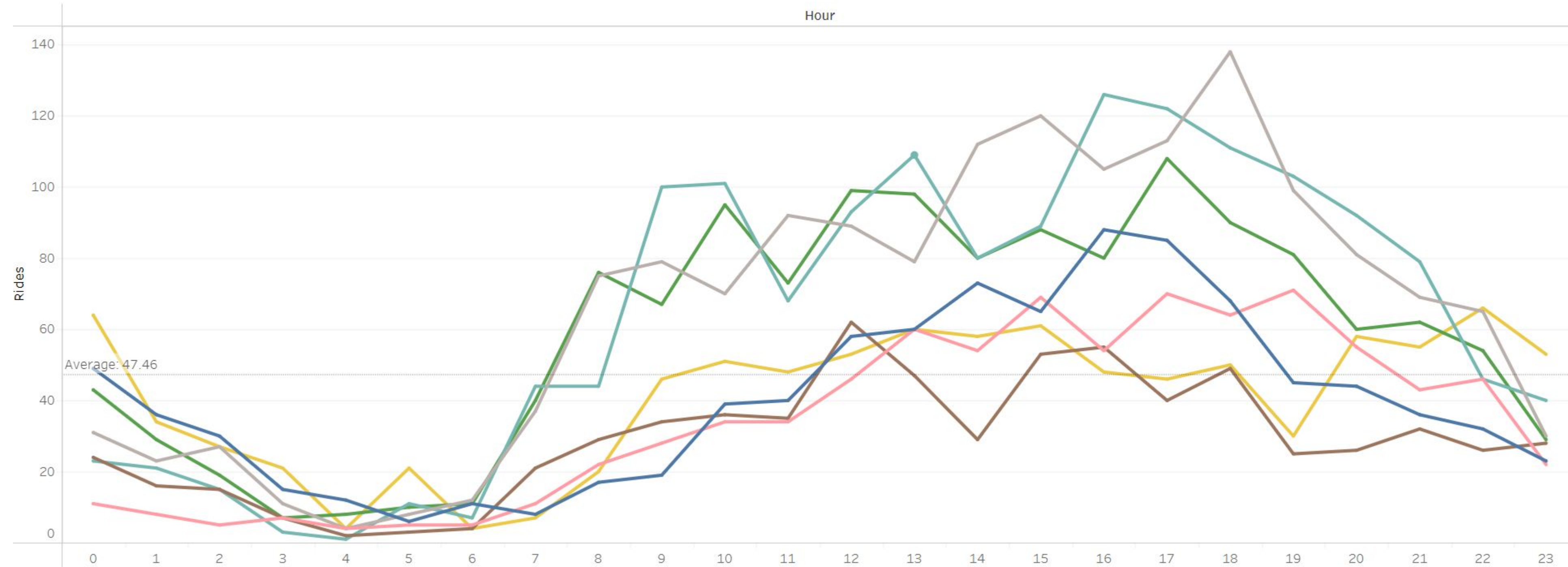
Color of bikes: Yellow, Blue, Teal  
and Dark Green

# September Ride times 2021

Peak Busy Hours by Day

Use filters on the right to change metric.

Hour



Day of the Week

- Sunday
- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday