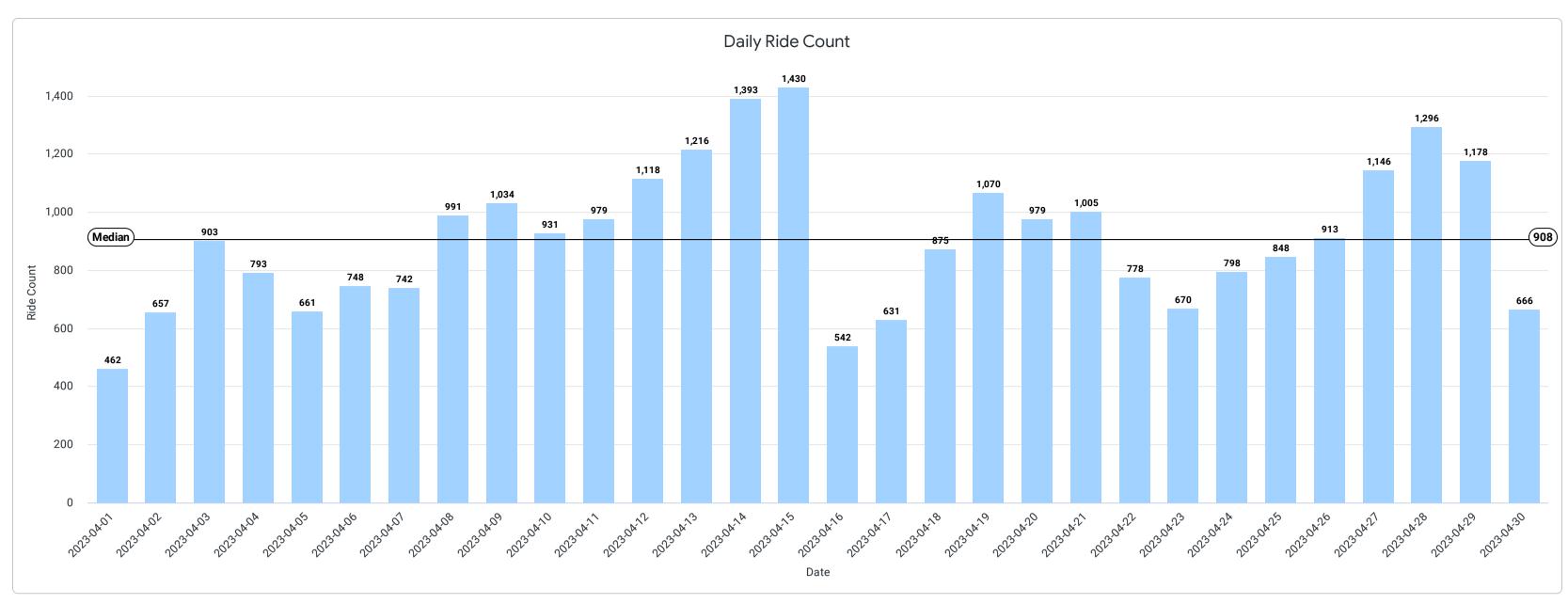
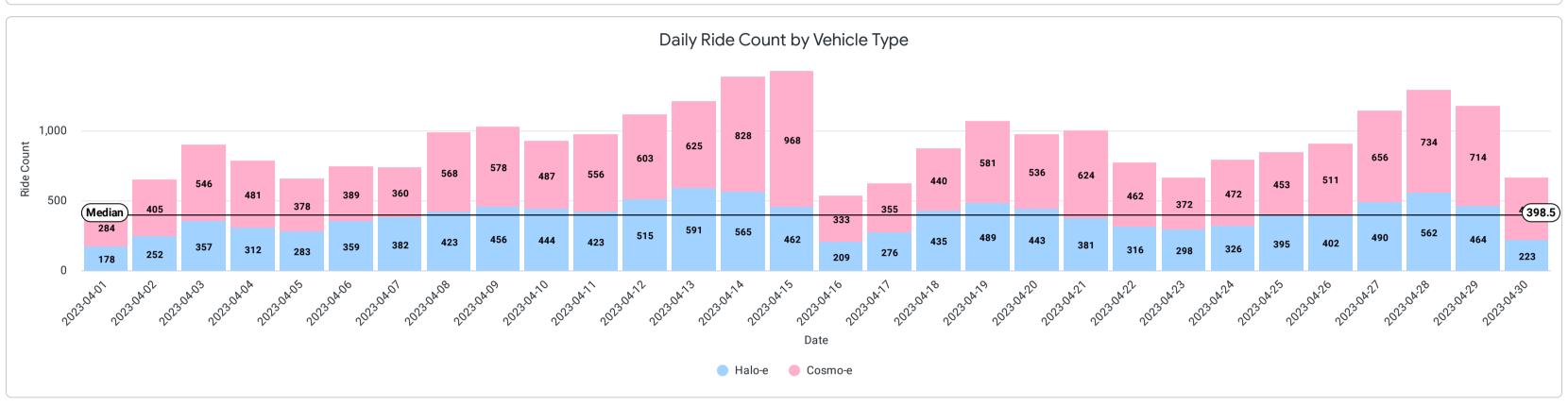
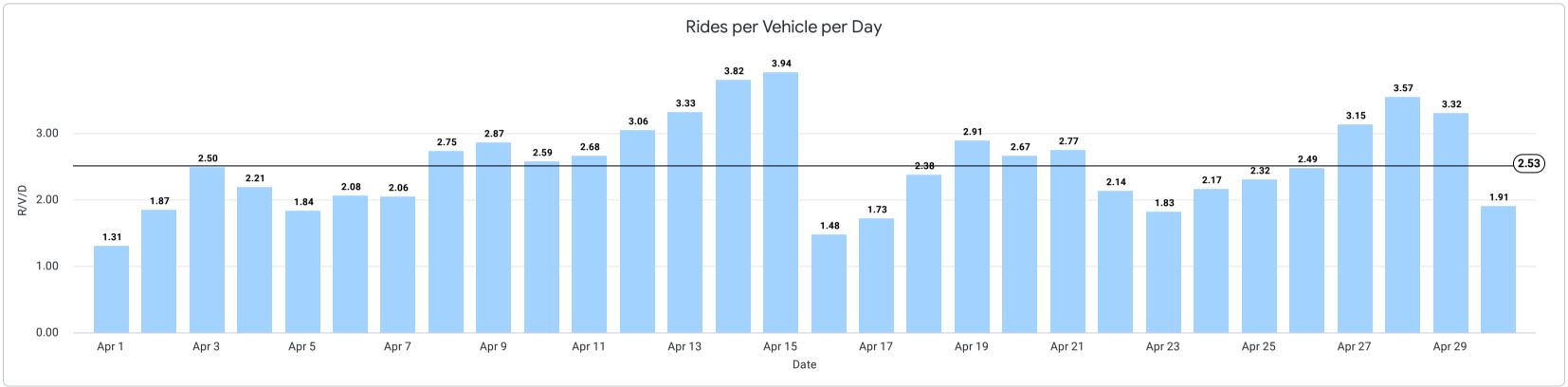
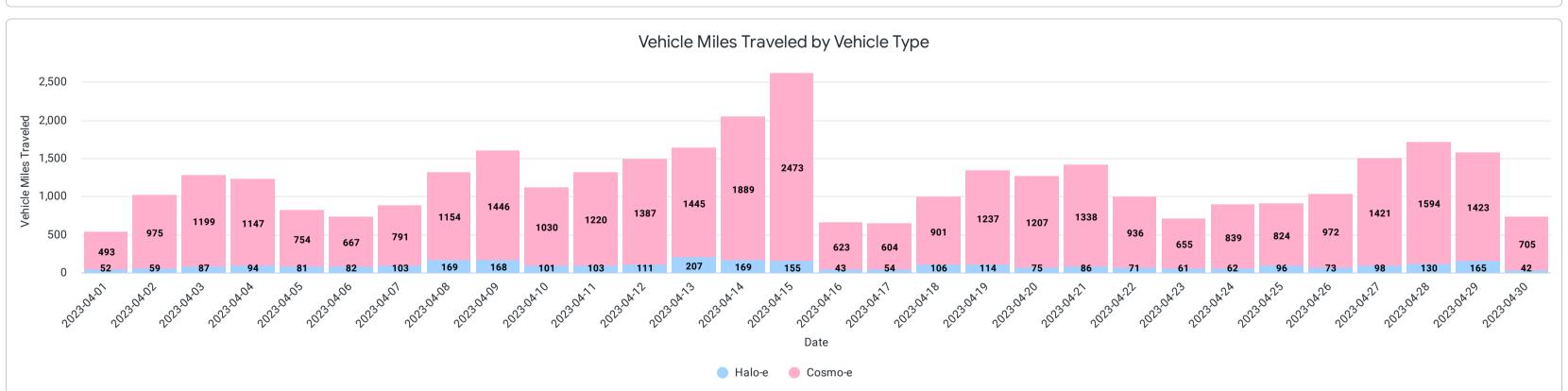
Date Granularity is Day Market is IUC Vehicletype is e-bike or cosmo Date is from 2023/04/01 until 2023/05/01



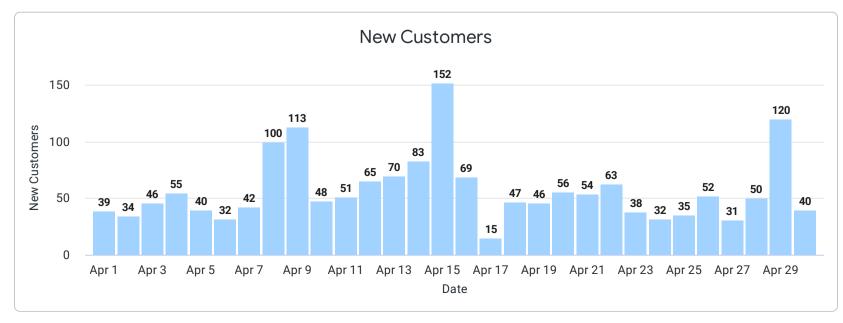


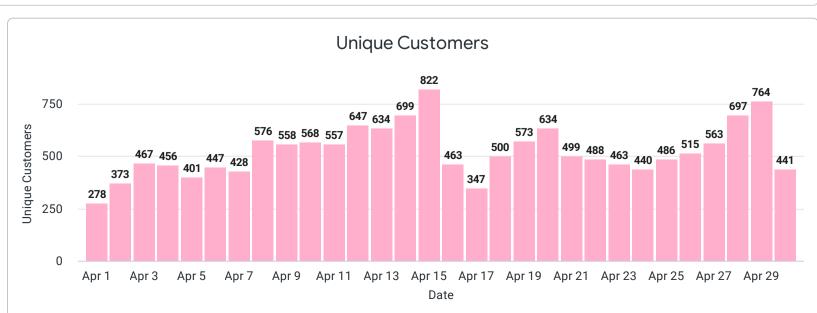




Combined Totals and Averages						
Total Rides	Total Riding Distance	ce (Miles) Total Riding Minut	tes Active Customers	Median Distance p	er Ride (Miles) Median Minutes per R	lide
1	27,462	36,423.20	280,634.00	5,151	0.74	6.00

Totals and Averages by Vehicle							
	Vehicle Type	Total Rides	Total Riding Distance (Miles)	Total Riding Minutes	Active Customers	Median Distance per Ride (Miles)	Median Minutes per Ride
1	cosmo	15,746	33,402.80	165,263.00	3,587	1.42	7.00
2	e-bike	11,716	3,020.40	115,371.00	2,757	0.00	5.00





Veo in UIUC / Urbana / Champaign							
April 2023							
Customer Support Tick	kets						
Questions ¹	37.00	¹ Includes questions from customers about Veo's geofence, deposits and pricing, the user agreement or liability, safety, and other miscellaneous inquiries					
Violation Questions ²	14	² Refers specifically to customer questions about violations they may have received if their vehicle wasn't parked properly					
NRZ Complaints³	7	³ Refers to users that submit complaints about Veo's service area or a no-ride zone (NRZ) they may have encountered					
Stray Vehicles ⁴	35	⁴ Typically refers to reports from non-customers about vehicles they want removed or vehicles blocking an accessway					
Vehicles obstructing sidewalk ⁴	2						