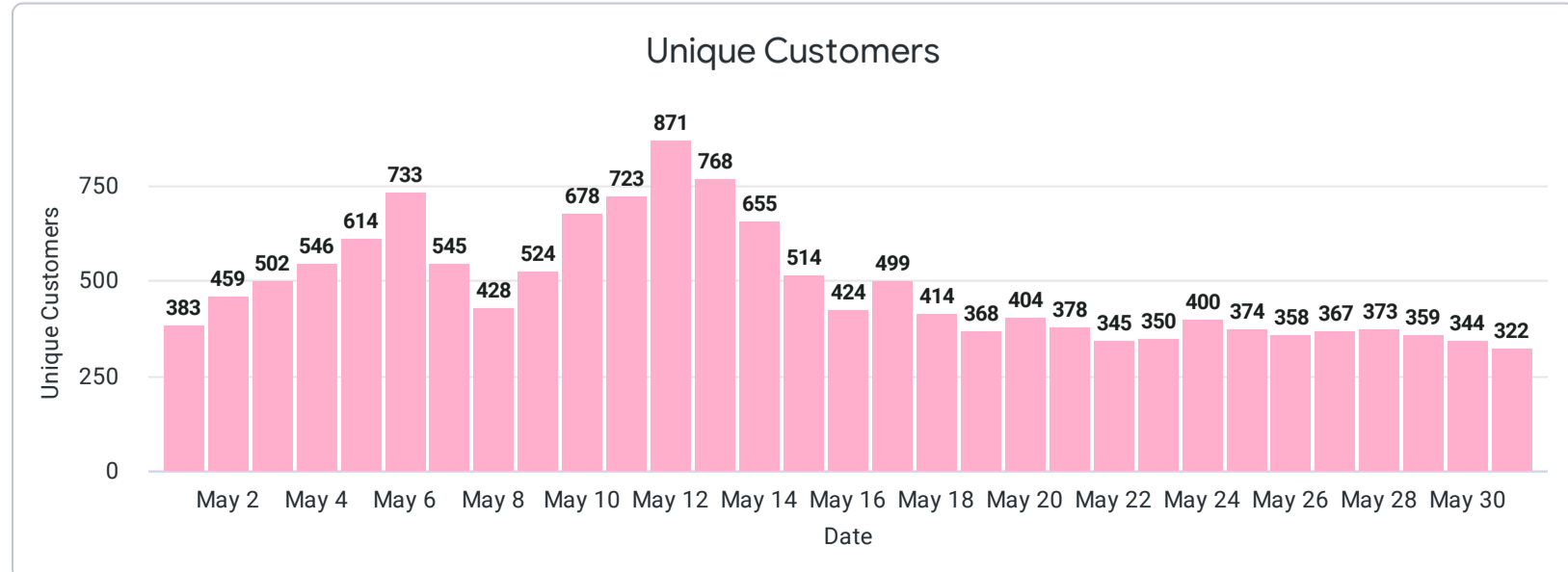
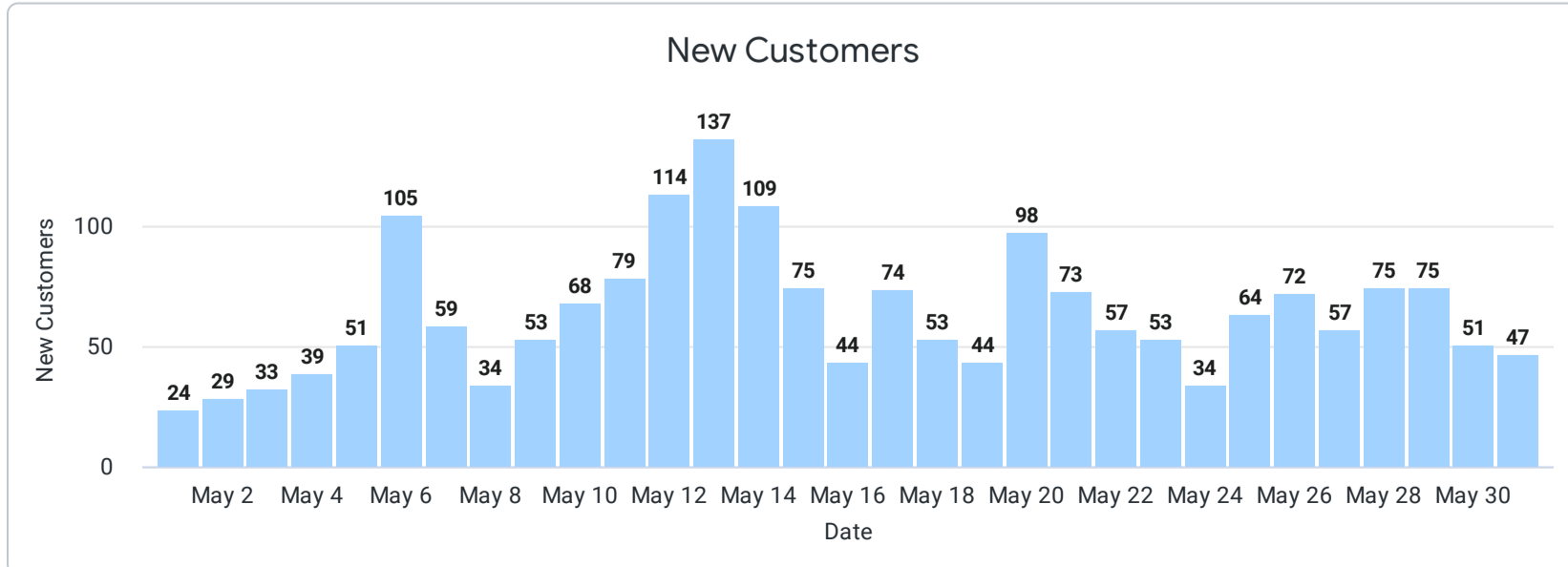


### Combined Totals and Averages

Total Rides	Total Riding Distance (Miles)	Total Riding Minutes	Active Customers	Median Distance per Ride (Miles)	Median Minutes per Ride
30,475	49,535.87	316,552.00	5,648	0.99	6.00

### Totals and Averages by Vehicle

Vehicle Type	Total Rides	Total Riding Distance (Miles)	Total Riding Minutes	Active Customers	Median Distance per Ride (Miles)	Median Minutes per Ride
1 cosmo	22,728	46,980.27	227,127.00	4,263	1.41	7.00
2 e-bike	7,747	2,555.61	89,425.00	2,526	0.00	6.00



Veo in UIUC / Urbana / Champaign						
May 2023						
Customer Support Tickets						
<b>Questions<sup>1</sup></b>	46.00		<sup>1</sup> Includes questions from customers about Veo's geofence, deposits and pricing, the user agreement or liability, safety, and other miscellaneous inquiries			
<b>Violation Questions<sup>2</sup></b>	11		<sup>2</sup> Refers specifically to customer questions about violations they may have received if their vehicle wasn't parked properly			
<b>NRZ Complaints<sup>3</sup></b>	8		<sup>3</sup> Refers to users that submit complaints about Veo's service area or a no-ride zone (NRZ) they may have encountered			
<b>Stray Vehicles<sup>4</sup></b>	40		<sup>4</sup> Typically refers to reports from non-customers about vehicles they want removed or vehicles blocking an accessway			
<b>Vehicles obstructing sidewalk<sup>4</sup></b>	9					