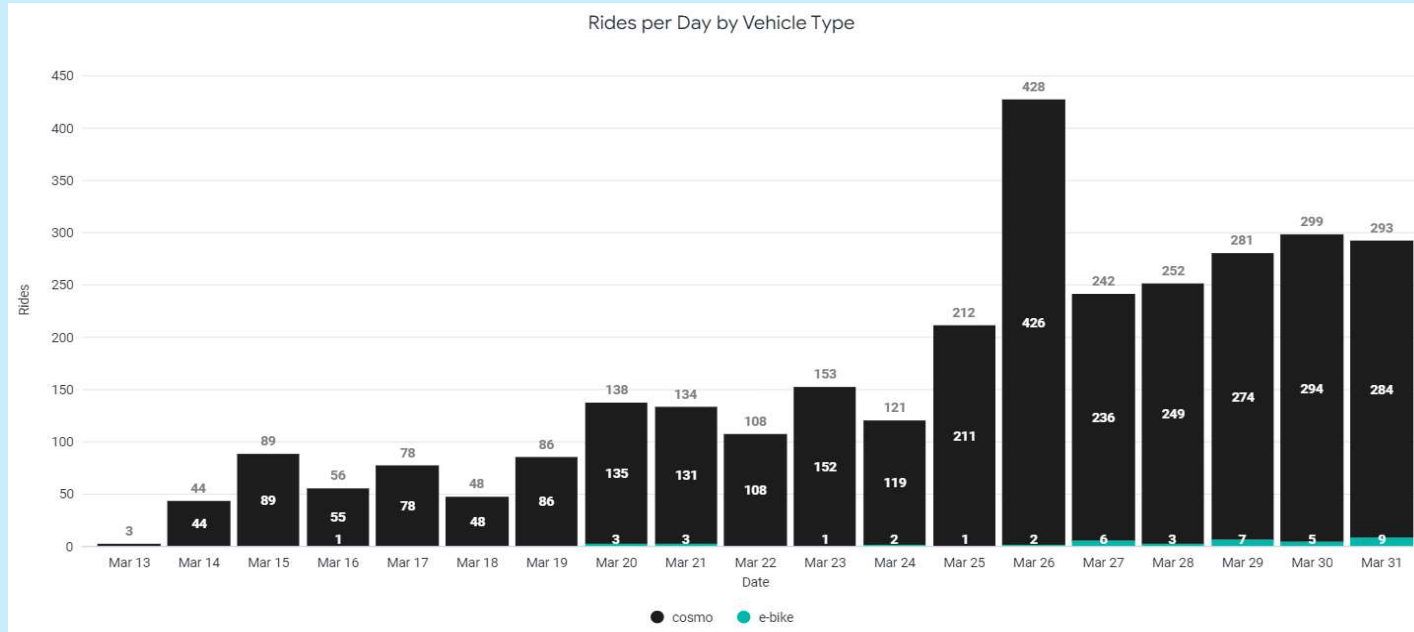


## VEO x UIUC/ Urbana / Champaign

**Mar-23**

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	3,065	98.87		N/A	7 min	N/A	N/A
<b>Cosmo-E</b>	3022	97.48	221	N/A	N/A	N/A	N/A
<b>Halo-E</b>	43	1.39	302	N/A	N/A	N/A	N/A

### March 2023 Rides by Day



Riders	
Total Unique	1,069
NEW	29

Customer Service	
Questions	16
Violation Questions	4
NRZ Complaints	1
Stray Vehicles	9
Vehicles Obstructing Sidewalk	2

*Includes all general questions*

*Questions from customers regarding violations received*

*Complaints or requests regarding the service area*

*Vehicles parked improperly somewhere*

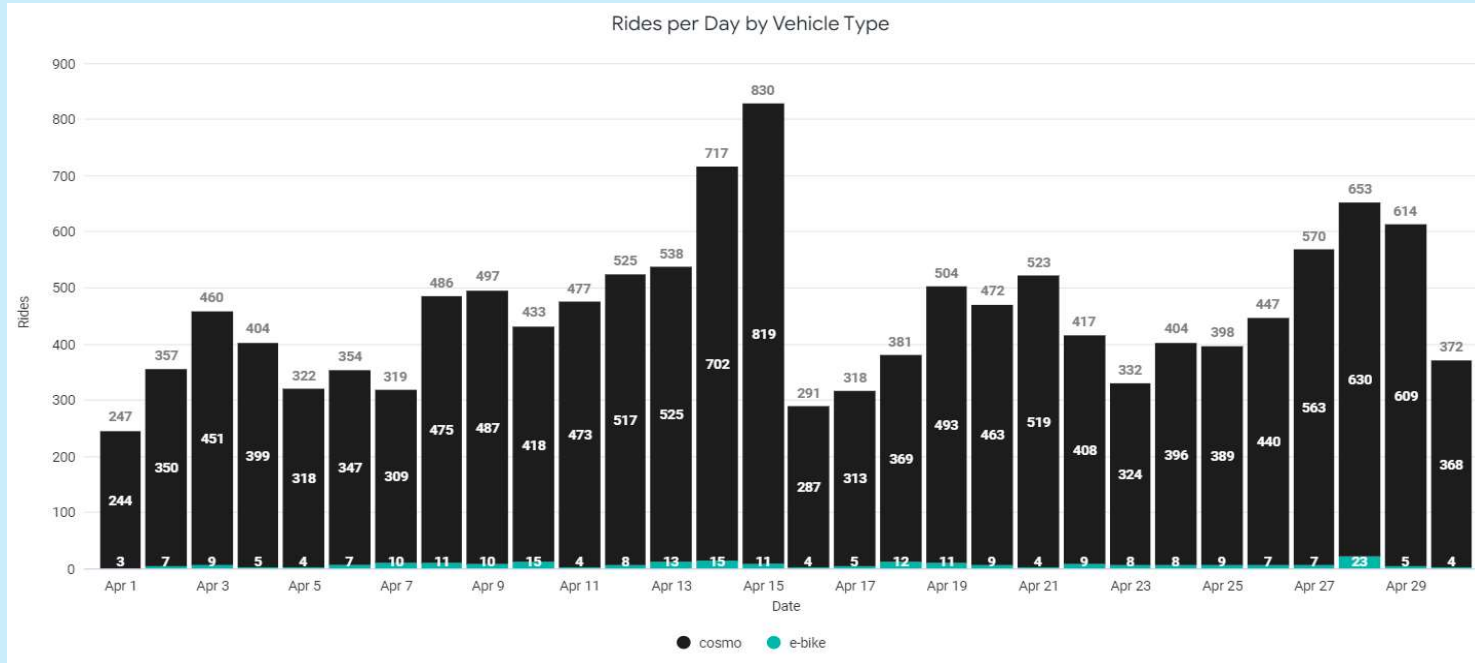
*Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure*

## VEO x UIUC/ Urbana / Champaign

**Apr-23**

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	13,662	455.40		N/A	7 min	N/A	N/A
<b>Cosmo-E</b>	13,405	446.83	306	N/A	N/A	N/A	N/A
<b>Halo-E</b>	257	8.57	162	N/A	N/A	N/A	N/A

### April 2023 Rides by Day



Riders	
Total Unique	3,454
NEW	180

Customer Service	
Questions	7
Violation Questions	14
NRZ Complaints	1
Stray Vehicles	4
Vehicles Obstructing Sidewalk	2

*Includes all general questions*

*Questions from customers regarding violations received*

*Complaints or requests regarding the service area*

*Vehicles parked improperly somewhere*

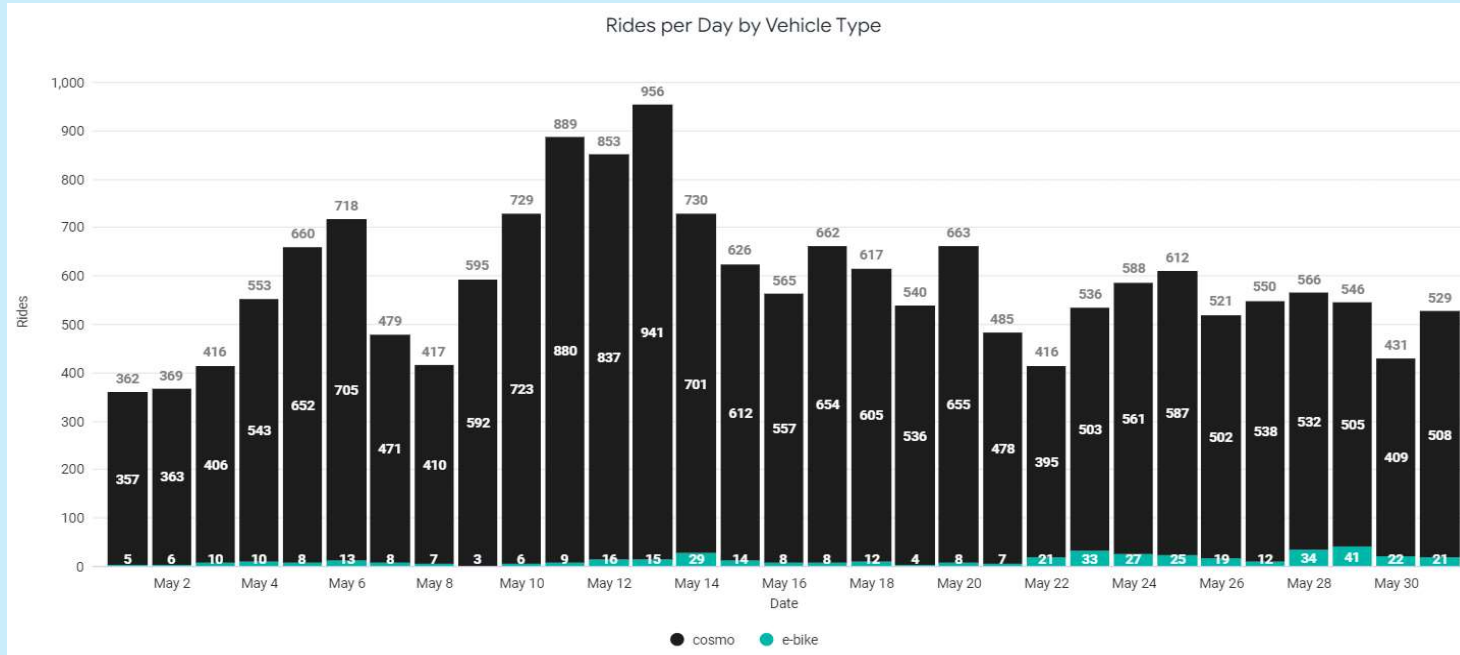
*Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure*

## VEO x UIUC/ Urbana / Champaign

**May-23**

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	18,179	586.42	325	N/A	8 min	N/A	N/A
<b>Cosmo-E</b>	17,718	571.55	174	N/A	N/A	N/A	N/A
<b>Halo-E</b>	461	14.87	154	N/A	N/A	N/A	N/A

### May 2023 Rides by Day



Riders	
Total Unique	4,148
NEW	322

Customer Service	
Questions	24
Violation Questions	11
NRZ Complaints	3
Stray Vehicles	1
Vehicles Obstructing Sidewalk	2

*Includes all general questions*

*Questions from customers regarding violations received*

*Complaints or requests regarding the service area*

*Vehicles parked improperly somewhere*

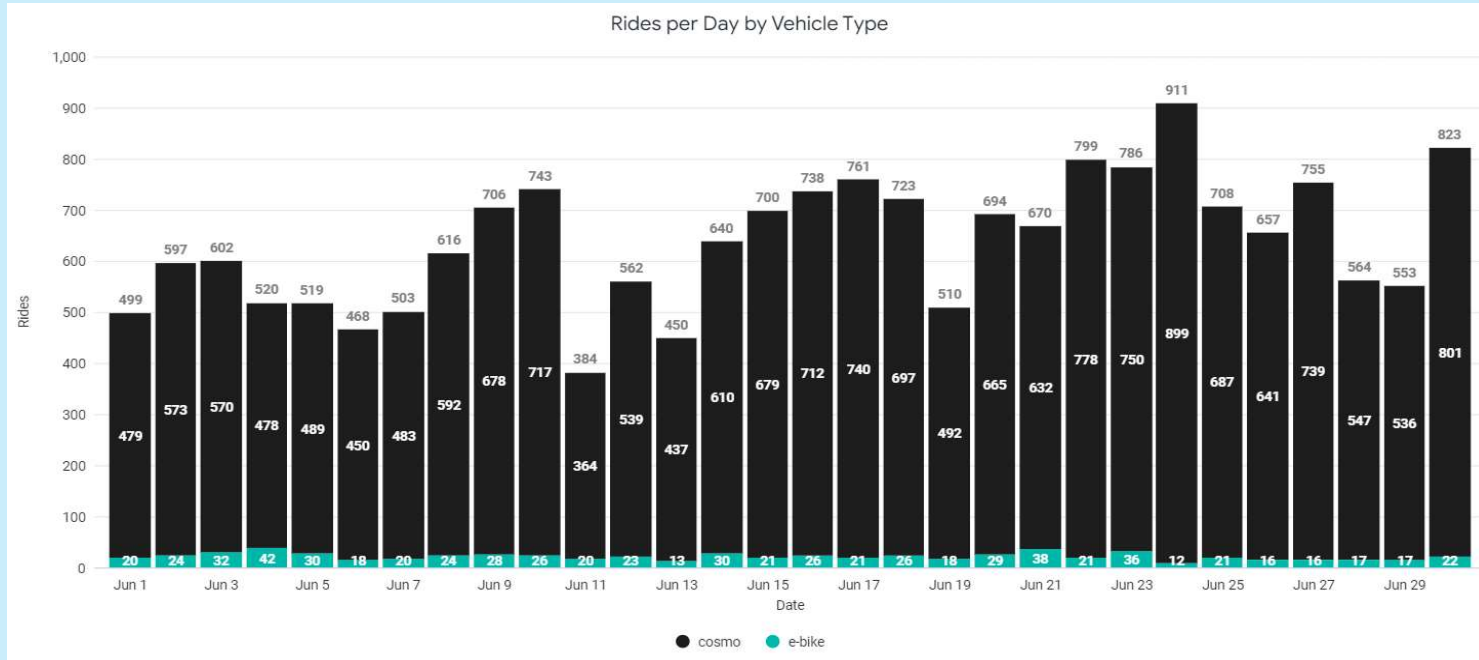
*Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure*

## VEO x UIUC/ Urbana / Champaign

**Jun-23**

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	19,161	638.70	701	N/A	8 min	N/A	N/A
<b>Cosmo-E</b>	18,454	615.13	378	N/A	N/A	N/A	N/A
<b>Halo-E</b>	707	23.57	260	N/A	N/A	N/A	N/A

### June 2023 Rides by Day



Riders	
Total Unique	3,551
NEW	427

Customer Service	
Questions	11
Violation Questions	2
NRZ Complaints	2
Stray Vehicles	2
Vehicles Obstructing Sidewalk	4

*Includes all general questions*

*Questions from customers regarding violations received*

*Complaints or requests regarding the service area*

*Vehicles parked improperly somewhere*

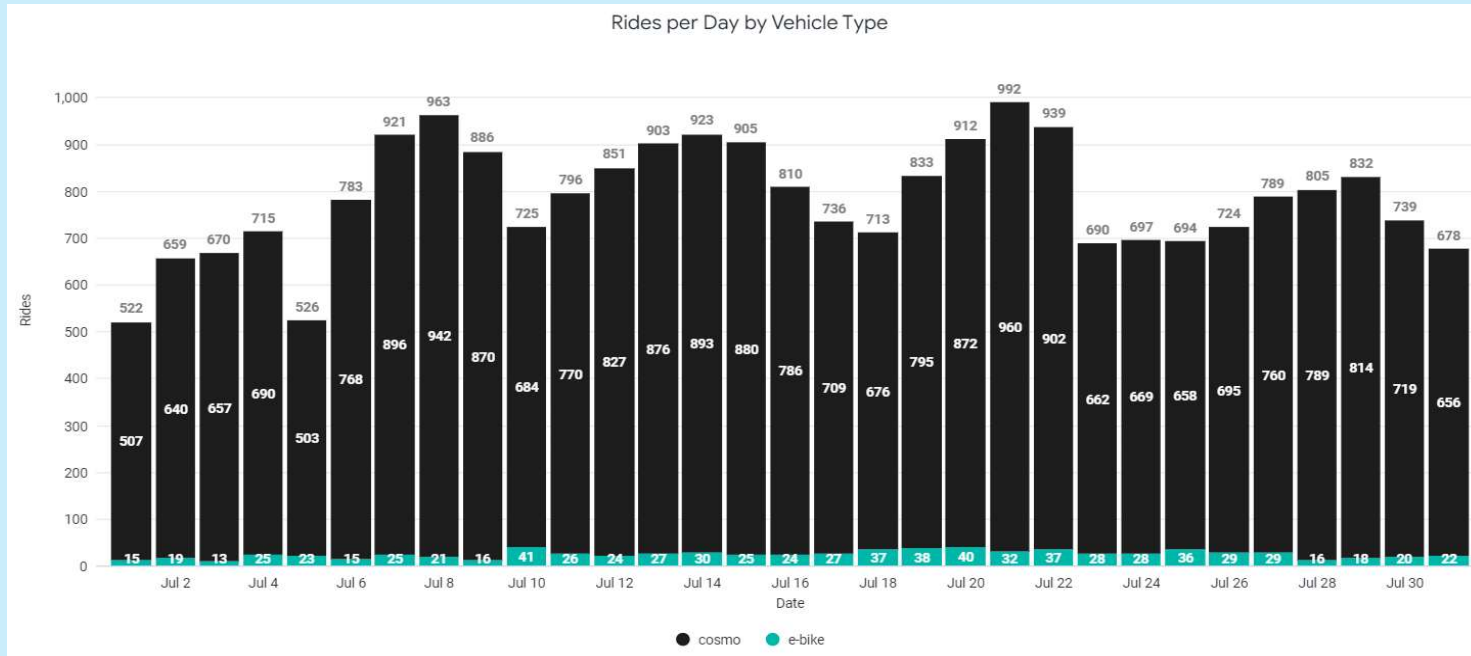
*Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure*

## VEO x UIUC/ Urbana / Champaign

**Jul-23**

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	24,331	784.87	551	N/A	8 min	N/A	N/A
<b>Cosmo-E</b>	23,525	758.87	550	N/A	N/A	N/A	N/A
<b>Halo-E</b>	806	26.00	289	N/A	N/A	N/A	N/A

### July 2023 Rides by Day



Riders	
Total Unique	4,338
NEW	525
Customer Service	
Questions	17
Violation Questions	5
NRZ Complaints	0
Stray Vehicles	3
Vehicles Obstructing Sidewalk	2

*Includes all general questions*

*Questions from customers regarding violations received*

*Complaints or requests regarding the service area*

*Vehicles parked improperly somewhere*

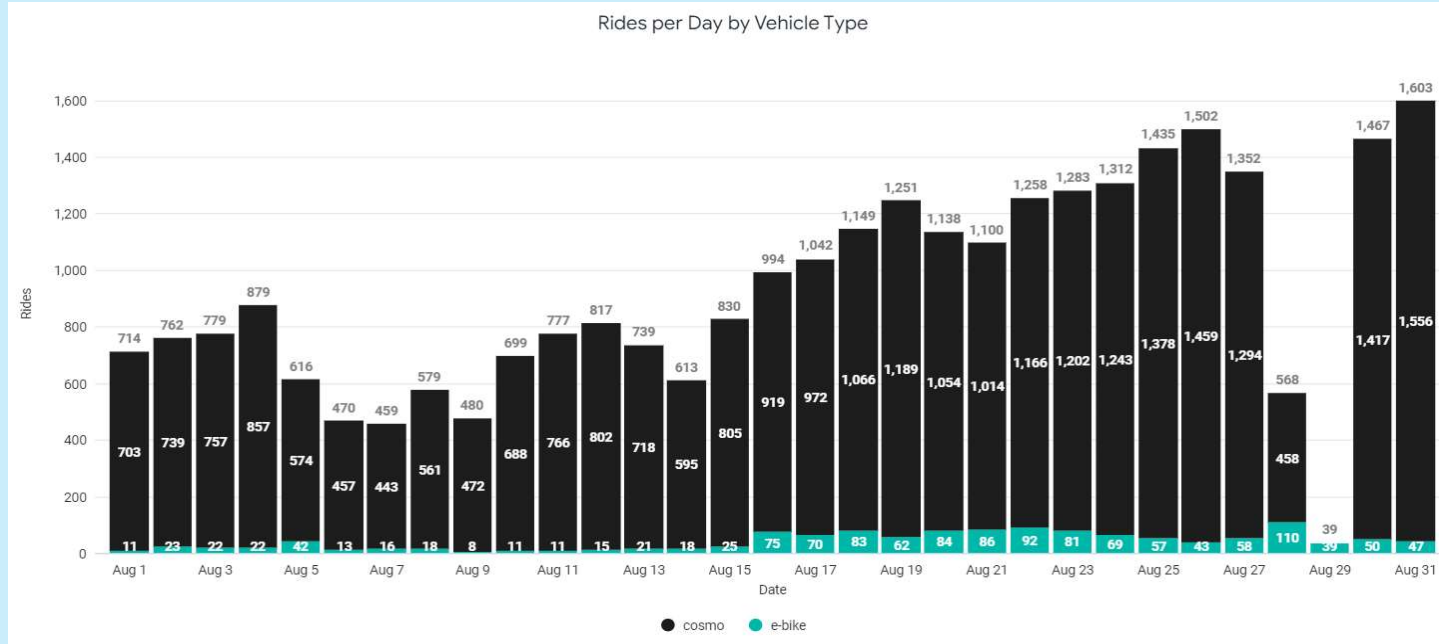
*Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure*

## VEO x UIUC/ Urbana / Champaign

**Aug-23**

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	28,706	926.00	641	N/A	7 min	N/A	N/A
<b>Cosmo-E</b>	27,324	881.42	639	N/A	N/A	N/A	N/A
<b>Halo-E</b>	1,382	44.58	410	N/A	N/A	N/A	N/A

### August 2023 Rides by Day



Riders	
Total Unique	5,481
NEW	910
Customer Service	
Questions	25
Violation Questions	12
NRZ Complaints	11
Stray Vehicles	9
Vehicles Obstructing Sidewalk	11

*Includes all general questions*

*Questions from customers regarding violations received*

*Complaints or requests regarding the service area*

*Vehicles parked improperly somewhere*

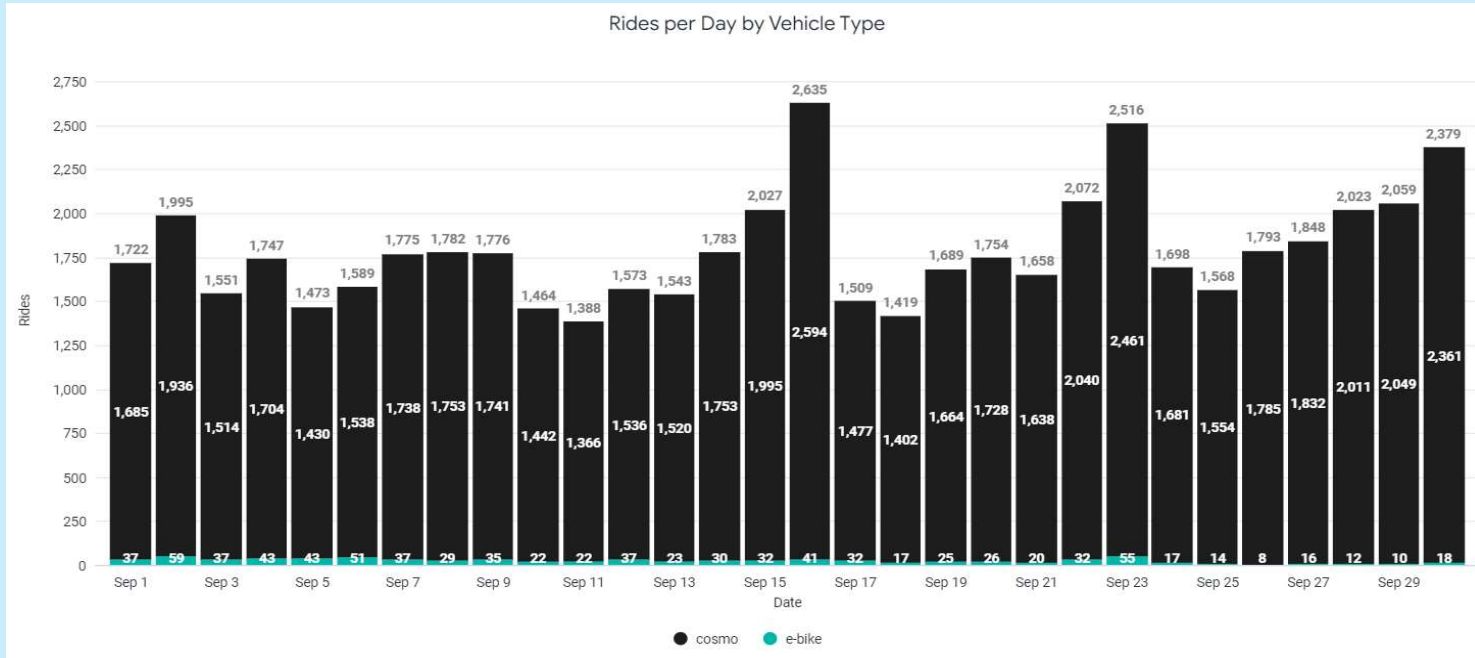
*Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure*

## VEO x UIUC/ Urbana / Champaign

**Sep-23**

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	53,808	1793.60	628	N/A	6 min	N/A	N/A
<b>Cosmo-E</b>	52,928	1764.27	626	N/A	N/A	N/A	N/A
<b>Halo-E</b>	880	29.33	296	N/A	N/A	N/A	N/A

### September 2023 Rides by Day



Riders	
Total Unique	9,093
NEW	656

Customer Service	
Questions	23
Violation Questions	14
NRZ Complaints	4
Stray Vehicles	11
Vehicles Obstructing Sidewalk	7

*Includes all general questions*

*Questions from customers regarding violations received*

*Complaints or requests regarding the service area*

*Vehicles parked improperly somewhere*

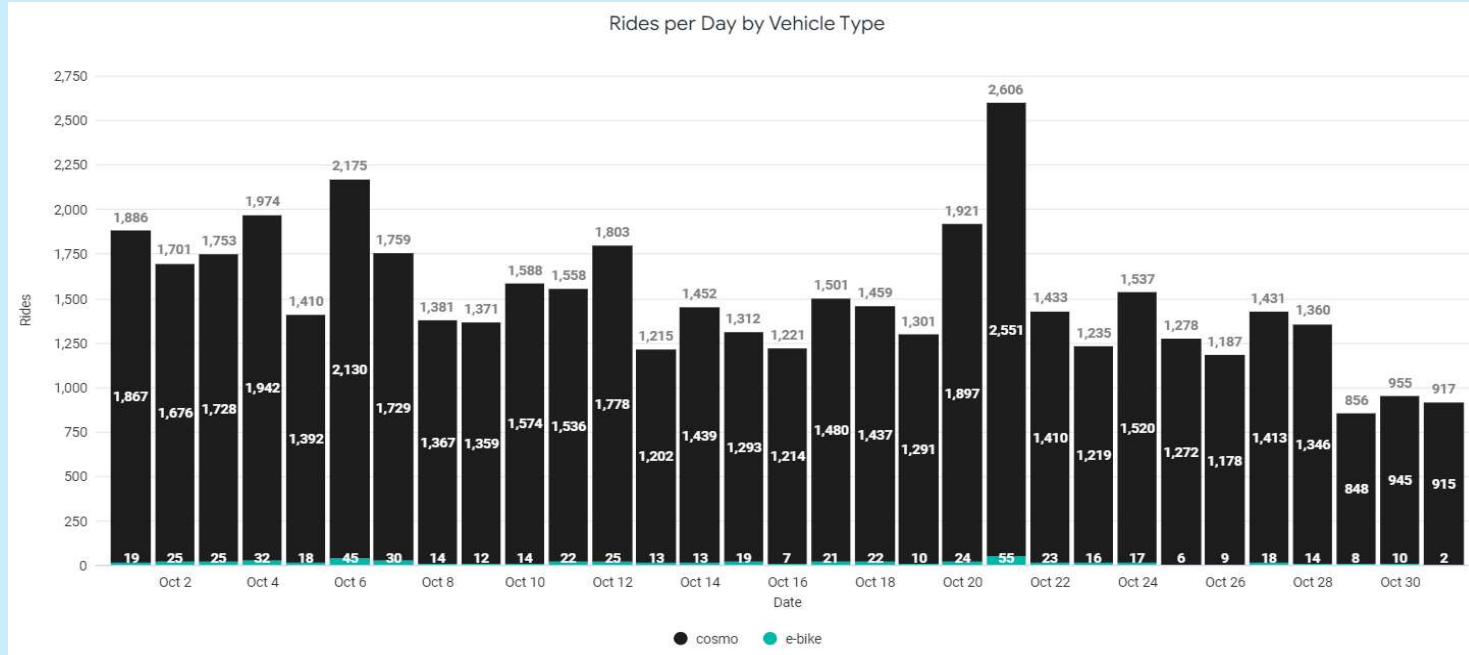
*Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure*

## VEO x UIUC/ Urbana / Champaign

Oct-23

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	46,436	1497.94	576	N/A	6 min	N/A	N/A
<b>Cosmo-E</b>	45,948	1482.19	576	N/A	N/A	N/A	N/A
<b>Halo-E</b>	588	18.97	282	N/A	N/A	N/A	N/A

### October 2023 Rides by Day



Riders	
Total Unique	8,398
NEW	469

Customer Service	
Questions	28
Violation Questions	6
NRZ Complaints	2
Stray Vehicles	11
Vehicles Obstructing Sidewalk	3

*Includes all general questions*

*Questions from customers regarding violations received*

*Complaints or requests regarding the service area*

*Vehicles parked improperly somewhere*

*Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure*

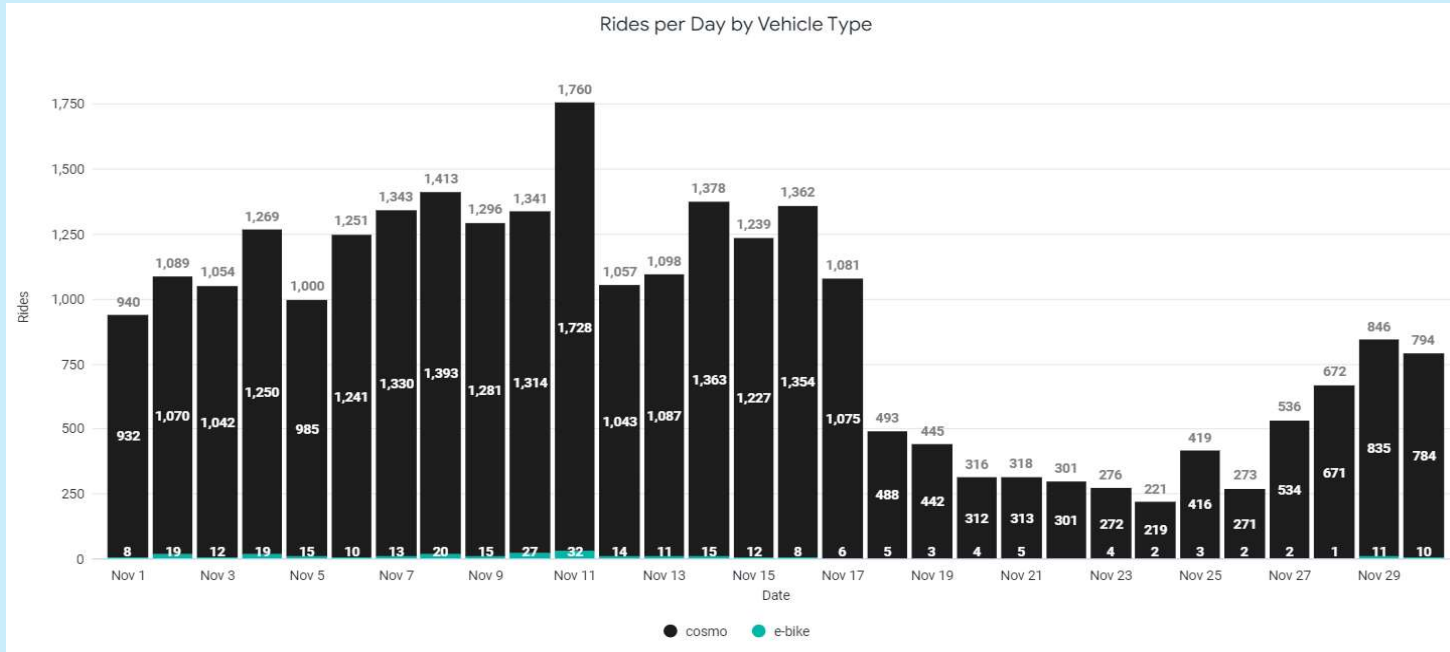


## VEO x UIUC/ Urbana / Champaign

**Nov-23**

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	26,881	896.03	586	N/A	6 min	N/A	N/A
<b>Cosmo-E</b>	26,573	885.77	586	N/A	N/A	N/A	N/A
<b>Halo-E</b>	308	10.27	284	N/A	N/A	N/A	N/A

### November 2023 Rides by Day



Riders	
Total Unique	6,074
NEW	244
Customer Service	
Questions	14
Violation Questions	3
NRZ Complaints	0
Stray Vehicles	7
Vehicles Obstructing Sidewalk	4

*Includes all general questions*

*Questions from customers regarding violations received*

*Complaints or requests regarding the service area*

*Vehicles parked improperly somewhere*

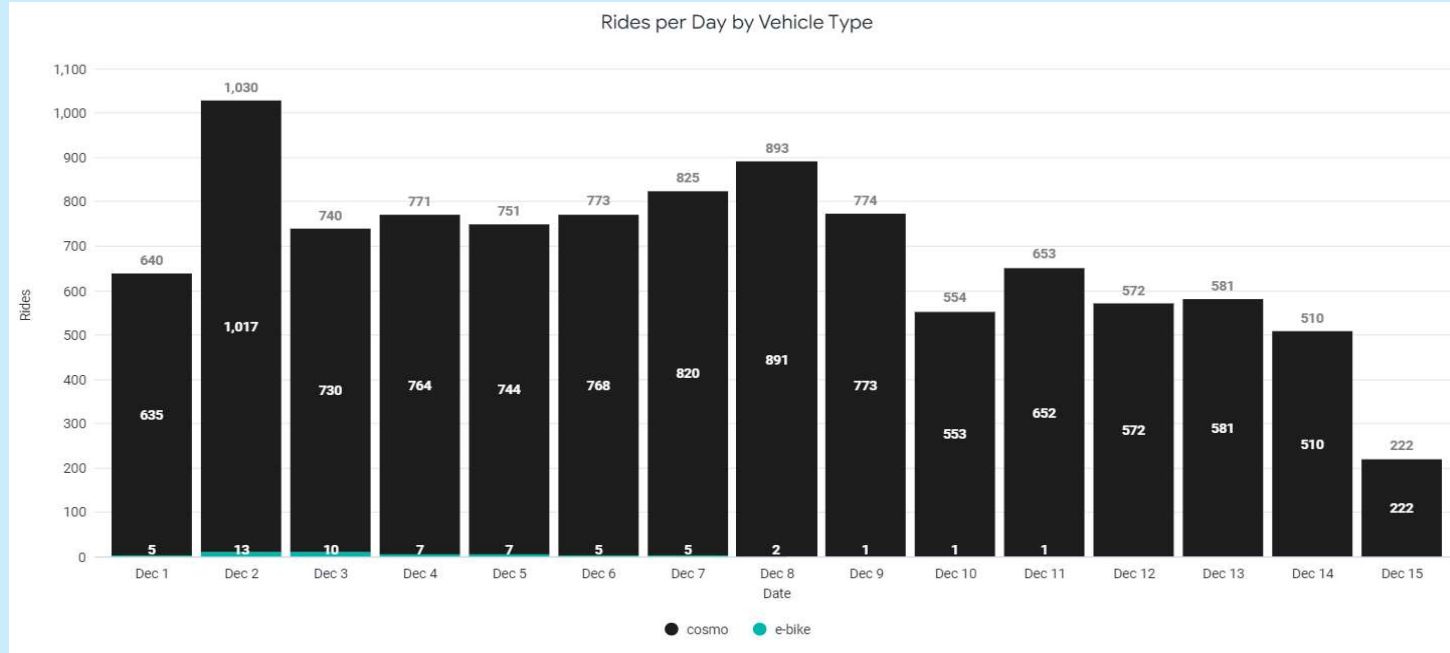
*Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure*

## VEO x UIUC/ Urbana / Champaign

**Dec-23**

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	10,289	331.90	514	N/A	5 min	N/A	N/A
<b>Cosmo-E</b>	10,232	330.06	511	N/A	N/A	N/A	N/A
<b>Halo-E</b>	57	1.84	104	N/A	N/A	N/A	N/A

### December 2023 Rides by Day



Riders	
Total Unique	3,275
NEW	47

Customer Service	
Questions	17
Violation Questions	2
NRZ Complaints	0
Stray Vehicles	5
Vehicles Obstructing Sidewalk	2

*Includes all general questions*

*Questions from customers regarding violations received*

*Complaints or requests regarding the service area*

*Vehicles parked improperly somewhere*

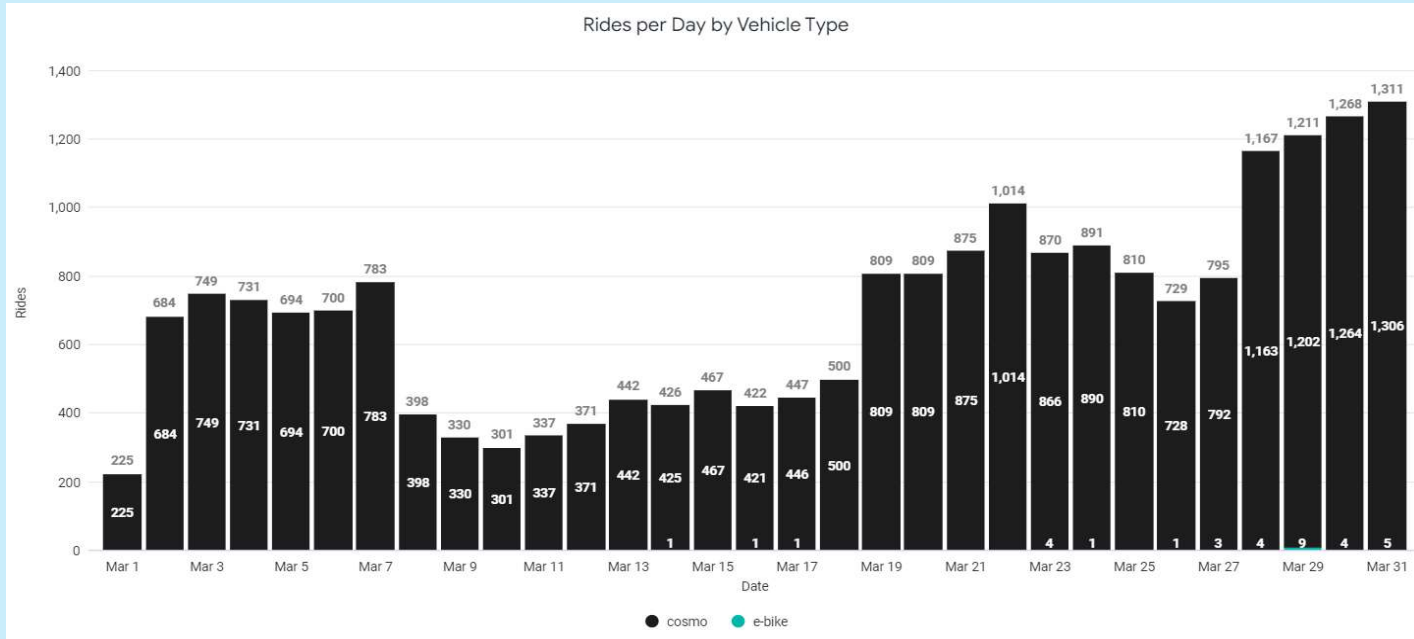
*Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure*

## VEO x UIUC/ Urbana / Champaign

**Mar-24**

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	26,655	859.84	522	N/A	6 min	N/A	N/A
<b>Veo+ Trips</b>	5,089	164.16	N/A	N/A	N/A	N/A	N/A
<b>Cosmo-E</b>	21,532	694.58	521	N/A	N/A	N/A	N/A
<b>Halo-E</b>	34	1.10	114	N/A	N/A	N/A	N/A

### March 2024 Rides by Day



Riders	
Total Unique	4,860
NEW	32
<b>Veo+ Members</b>	487

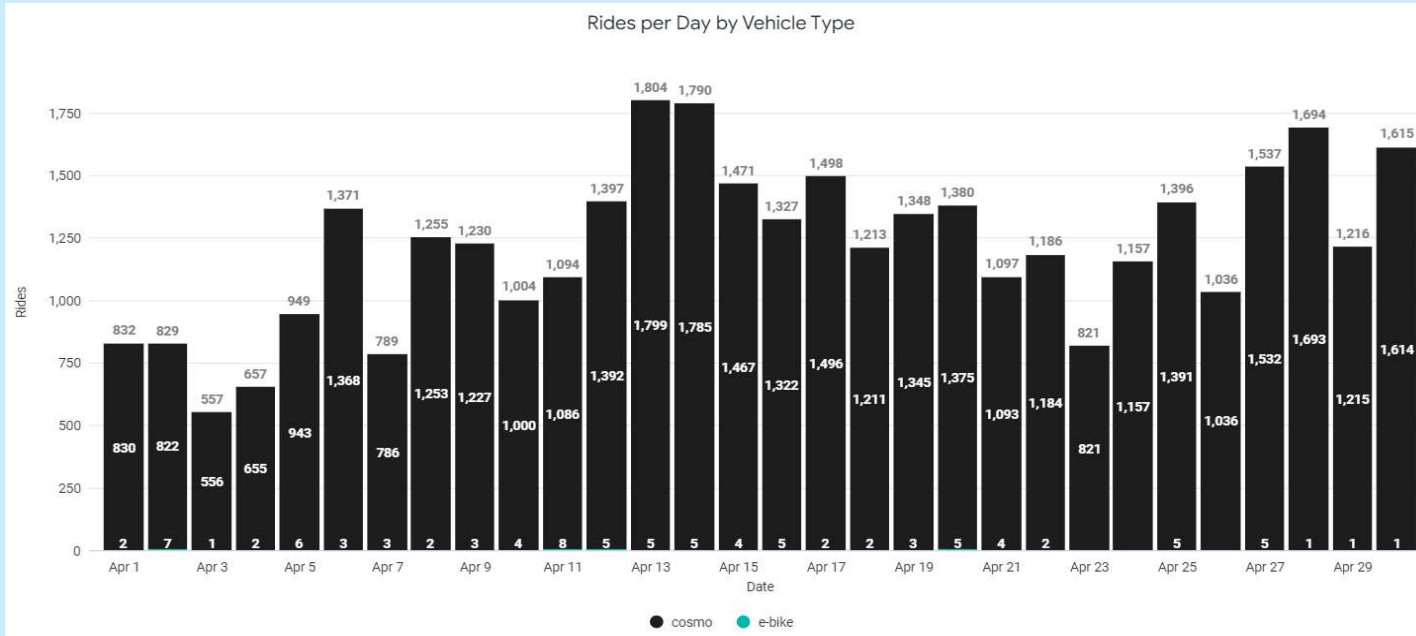
Customer Service		
Questions	20	Includes all general questions
Violation Questions	4	Questions from customers regarding violations received
NRZ Complaints	0	Complaints or requests regarding the service area
Stray Vehicles	3	Vehicles parked improperly somewhere
Vehicles Obstructing Sidewalk	4	Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure

VEO x UIUC/ Urbana / Champaign

Apr-24

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	46,910	1563.67	764	N/A	6 min	N/A	N/A
<b>Veo+ Trips</b>	10,360	345.33					
<b>Cosmo-E</b>	36,454	1215.13	762	N/A	N/A	N/A	N/A
<b>Halo-E</b>	96	3.20	49	N/A	N/A	N/A	N/A

April 2024 Rides by Day



Riders	
Total Unique	6,813
NEW	84
New Veo+ Members	281

Customer Service		
Questions	24	Includes all general questions
Violation Questions	21	Questions from customers regarding violations received
NRZ Complaints	2	Complaints or requests regarding the service area
Stray Vehicles	12	Vehicles parked improperly somewhere
Vehicles Obstructing Sidewalk	5	Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure

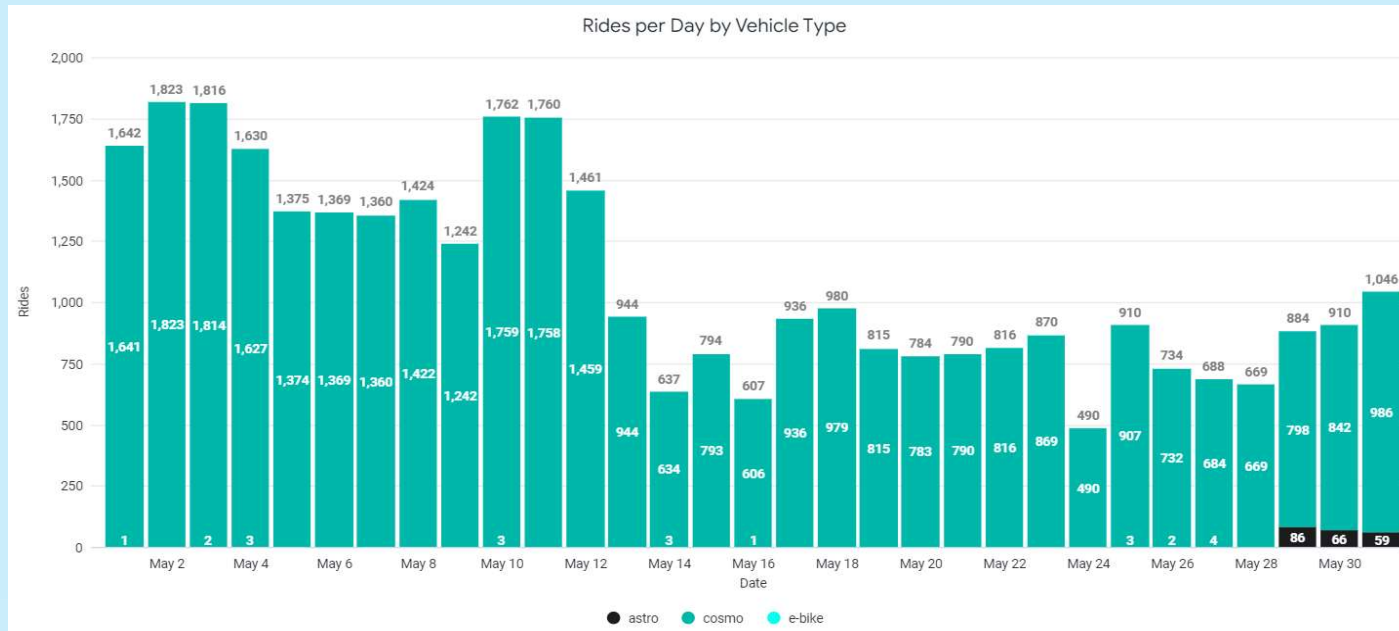
## VEO x UIUC/ Urbana / Champaign

### May-24

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	43,629	1407.39	724	N/A	6 min	N/A	N/A
<b>Veo+ Trips</b>	9,661	311.65	N/A	N/A	N/A	N/A	N/A
<b>Cosmo-E</b>	33,721	1087.77	719	N/A	N/A	N/A	N/A
<b>Halo-E</b>	27	0.87	43	N/A	N/A	N/A	N/A
<b>Apollo</b>	220	7.10	5				

#### May 2024 Rides by Day

\*Astro = Apollo for trip counts



Riders	
Total Unique	7,001
NEW	141
<b>New Veo+ Members</b>	177

Customer Service	
Questions	14
Violation Questions	3
NRZ Complaints	1
Stray Vehicles	5
Vehicles Obstructing Sidewalk	2

*Includes all general questions*

*Questions from customers regarding violations received*

*Complaints or requests regarding the service area*

*Vehicles parked improperly somewhere*

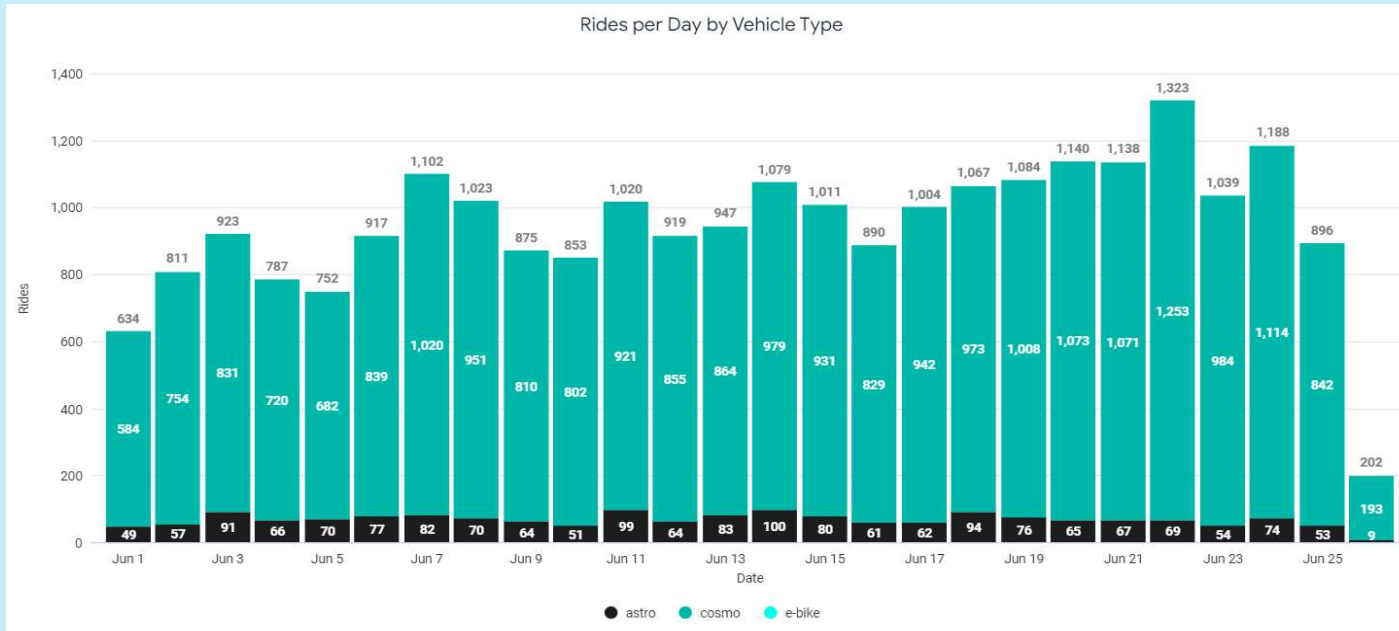
*Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure*

## VEO x UIUC/ Urbana / Champaign

June 2024 (as of June 26)

	Rides	Average Rides per day	Average Fleet Size	Average Ride Length (miles)	Median Ride Time	Total Ride Minutes	Total Ride Miles
<b>Total</b>	32,976	1099.20	817	1.012	7 min	N/A	39,513
<b>Veo+ Trips</b>	8,352	278.40	N/A	N/A	N/A	N/A	N/A
<b>Cosmo-E</b>	22,825	760.83	779	N/A	N/A	N/A	N/A
<b>Halo-E</b>	12	0.40	50	N/A	N/A	N/A	N/A
<b>Apollo</b>	1,787	59.57	37	N/A	N/A	N/A	N/A

**June 2024 Rides by Day**  
 \*Astro = Apollo for trip counts



Riders	
Total Unique	3,873
NEW	644
<b>New Veo+ Members</b>	161

Customer Service	
<b>Questions</b>	<i>Includes all general questions</i>
<b>Violation Questions</b>	<i>Questions from customers regarding violations received</i>
<b>NRZ Complaints</b>	<i>Complaints or requests regarding the service area</i>
<b>Stray Vehicles</b>	<i>Vehicles parked improperly somewhere</i>
<b>Vehicles Obstructing Sidewalk</b>	<i>Vehicles obstructing a sidewalk/walking path/ or other pedestrian infrastructure</i>